



badgerswood surgery
Bordon Hampshire



forest surgery
Bordon Hampshire

Patient Participation Group Newsletter

October 2010

Issue No:1

Welcome

Welcome to the first issue of the Newsletter of the newly formed Patient Participation Group which has recently been set up in the combined GP Practice Group of Badgerswood and Forest Surgeries.

The purpose of the group is to ensure that the best possible services to the patients are provided by the practice as seen from the patients point of view.

The Group will consist of a total of eight patients which will represent a good cross section of patients and Patients' relatives.

It is the intention that the group should consist of equal numbers of representatives from each surgery.

We are currently looking for more members for the Group's committee and would welcome any patient or patients' relatives who are willing to serve on the committee.

Membership shall be open and free to all patients and staff of the Badgerswood & Forest surgeries.

The main aims of the Participation Group are set out on the next page.

The **main aims** of our group are:

- **Assisting communication** *between patients and practice*
- **Supporting** *the practice in its strive for excellence*
- **Monitoring** *of practice standards*
- **Relaying of information** *to you, the public, on a regular basis*
- **Asking you,** *the patients, for input and suggestions*
- **Helping to improve** *the quality of care provided by the practice*
- **Fundraising** *to help our group and for practice funded initiatives*

If you have any

- **Concerns**
- **Constructive ideas or suggestions**
- **Any input you wish to make through us**

If you would like to contact the Group you can do so by completing forms which are available at each practice and depositing them in the deposit boxes provided

History of the Surgeries

The Badgerswood and Forest Surgeries are the two premises of one practice. The Badgerswood surgery is in Headley and the Forest Surgery is in Bordon.

Historically, the practice has operated in the area for over 40 years with the earliest premises being in Park Street, Bordon, before moving to the first Forest Surgery on the corner of Chalet Hill and Forest Road in Bordon and then, in 2005 to its present site in Forest Road, Bordon, adjacent to the Chase Hospital.

The Headley Surgery moved to its present site in Mill Lane adjacent to the Playing Fields and a hundred metres from the village centre in 2005 from a primitive (but at the time, purpose-built) surgery in Frensham Lane, Lindford. A major problem at the old Lindford Surgery had been very limited parking and while in 1995 it was thought that adequate provision had been made for this at the new Headley Surgery, in 2008, additional parking was added to cope with increased parking requirements.

In 2008 Headley Pharmacy was added to the surgery building and in 2009, Forest Pharmacy was added to the Forest Surgery. The current buildings are both purpose-built, Badgerswood having been built from modifying a bungalow ('Noah') and the Forest Surgery being built as new.

The partners at the Practice are Dr Geoffrey Boyes and Dr Charles Walters who work at the Forest Surgery. Dr Boyes is the senior partner having been working in Bordon for 24 years. Dr John Rose and Dr Leung work at the Badgerswood Surgery in Headley, with Dr Rose having worked in Lindford or in Headley for 22 years. Dr Burrin works at both surgeries but predominantly at the Badgerswood Surgery.

Both surgeries have many appended staff who are employed by the partnership. These include the Practice Manager, Moira Clark, Practice Nurses, Health Care Assistants, receptionists, cleaners, typists, summarisers, gardeners and other doctors.

Over 11,000 patients are registered with the practice and the number of services offered has progressively expanded over the years.

There are plans to extend services further, perhaps by providing some Complementary and Counselling services, which unfortunately at the present time can only be provided on a private basis.

Information in respect of both surgeries is available on the Internet and can be logged on as follows:

Forest Surgery: www.bordondoctors.com

Badgerswood Surgery: www.headleydoctors.com

Did You Know

You can register on the practice web site which will allow you to Book GP Appointments/Order Repeat Medication online. (you have to pick up a registration letter personally from your surgery to register).

There now 6069 patients registered at the Forest Surgery and 5094 patients at the Badgerswood Surgery

Interviews are currently taking place to increase the number of doctors in the practice to relieve pressure

You can contact the Patients' Participation Group by Email; at ppg@headleydoctors.com or ppg@bordondoctors.com

HELP

For the Patient Participation Group to function efficiently we are looking for patients from both surgeries who would be willing to serve on the Committee. Currently, it meets approximately every six weeks alternating between the Forest Surgery and Badgerswood Surgery.

If you would like to be part of the committee please leave your contact details with the receptionist

KEEP UP TO DATE: WITH WHAT'S HAPPENING IN YOUR SURGERY BY LOGGING ONTO:

www.bordondoctors.com or www.headleydoctors.com